

Employment Application Form

Thank you for your interest in our Company!

Please complete the following and return by email to applications@agservices.ag.

The information provided must be factual and verifiable.

The information requested is for the sole purpose of assessing your suitability for employment.

Information is stored as confidential and kept on file as permitted or required by local law.

SECTION I APPLICANT INFORMATION				
Date				
Last Name		First Name		
Address (Permanent)				
Date of birth				
Tel No. 1		Tel No. 2		
Email				
Have we interviewed you before?	☐ YES	☐ NO	If Yes, when?	
How did you hear about us?				
<i>*Please note: only a few attempts will be made to reach an applicant using the numbers provide above</i>				

SECTION II LEGAL INFORMATION				
1	Country of nationality			
2	Country of birth			
3	Do you have dual citizenship?	☐ YES	☐ NO	
	List all countries in which you hold citizenship	1) 2)	3) 4)	
4	If not Antiguan, provide details about work ability e.g. <i>are you eligible for a work permit?</i>			
	Have you ever applied for a work permit?	☐ YES	☐ NO	
	Was it approved?	☐ YES	☐ NO	
	How long have you lived in Antigua?			
5	Do you have a valid Passport?	☐ YES	☐ NO	<i>Disclaimer – Employment will not be offered to anyone with an expired passport.</i>
6	Have you ever been charged for any misdemeanours or felonies?	☐ YES	☐ NO	
	If Yes, explain			

Confidential!

Page 1 of 5

Employment Application Form

SECTION III EMPLOYMENT HISTORY						
<i>*Please provide information from most recent to oldest</i>						
1	Company Name		Start Date		End Date	
	Role/Position					
	Responsibilities					
	Reason for leaving					
2	Company Name		Start Date		End Date	
	Role/Position					
	Responsibilities					
	Reason for leaving					
3	Company Name		Start Date		End Date	
	Role/Position					
	Responsibilities					
	Reason for leaving					
4	Company Name		Start Date		End Date	
	Role/Position					
	Responsibilities					
	Reason for leaving					

Employment Application Form

SECTION IV REQUIRED INFORMATION			
<i>*Please answer all questions truthfully</i>			
1	The business is a 24/7 operation. Can you work on a shift basis?	☐ YES	☐ NO
2	Do you have access to reliable transportation?	☐ YES	☐ NO
3	Do you have more than one (1) year experience in Customer Service?	☐ YES	☐ NO
4	Do you have experience communicating with customers using the channels below?		
	a) Telephone ☐ YES ☐ NO	b) Live Chat ☐ YES ☐ NO	c) Email ☐ YES ☐ NO
5	Do you have experience in the below?		
	a) Poker ☐ YES ☐ NO	b) Casino ☐ YES ☐ NO	c) Sportsbook ☐ YES ☐ NO
6	How would you rate your computer proficiency?	☐ Advance	☐ Intermediate ☐ Basic
7	How many words do you type per minute?		
8	Are you proficient in Microsoft Office?	☐ YES	☐ NO
	Rate your proficiency in Word	☐ Advance	☐ Intermediate ☐ Basic
	Rate your proficiency in Excel	☐ Advance	☐ Intermediate ☐ Basic
	Rate your proficiency in Outlook	☐ Advance	☐ Intermediate ☐ Basic
9	Do you have a high school diploma? If no, provide additional information in Section 6	☐ YES	☐ NO
10	CXC Grade If no, provide additional information in Section 6	English – Grade 1 - 2? ☐ YES ☐ NO	Math – Grade 1 - 3? ☐ YES ☐ NO
11	Are you related to anyone employed at this Company?	☐ YES	☐ NO
	If yes, provide more information?		
12	Do you know anyone at employed by this Company?	☐ YES	☐ NO
	If yes, provide employee name		
	Employee Full Name	Employee Full Name	
13	Do you speak any foreign language?	☐ YES	☐ NO
	If yes, state language		
15	Are you currently employed?	☐ YES	☐ NO
	If yes, provide reason for wanting to leave		
	May we contact your present employer?	☐ YES	☐ NO
	If no, why?		
16	Expected salary range	XCD	

Confidential!

Employment Application Form

SECTION V EDUCATION & QUALIFICATION						
No.	Institution Name(s)	Qualification Obtained	Subject/Courses	Exam Results (Grade)	Start Date	End Date
1						
2						
3						
4						
5						

**High School, College, University and/or Occupational Training or Qualification.*
**Please be prepared to present originals of certificates, grades etc.*

SECTION VI PROFESSIONAL REFERENCES		
Reference 1 details	Full Name	
	Address	
	Role	
	Tel no. 1	
	Tel no. 2	
	Relationship	
Reference 2 details	Full Name	
	Address	
	Role	
	Tel no. 1	
	Tel no. 2	
	Relationship	

**As far as possible, please give details for references not immediately related to you.*

Confidential!

Employment Application Form

SECTION VII HOBBIES & INTEREST

What position are you applying for?

Customer Support Representative	☐
Technical Support Representative	☐
Bet Manager	☐
Payment Support Representative	☐
Risk Support Representative	☐
Accounts Representative	☐
Human Resources	☐
Training and Development	☐
Quality Assurance Coordinator	☐
Other – Not specified	☐

DISCLAIMER & SIGNATURE

I certify that my answers are true and complete to the best of my knowledge.

If this application leads to employment, I understand that false or misleading information in my application or interview may result in my termination.

Signature		Date	
-----------	--	------	--